

Session 2 – Woodside Lodge  
30/09/14 @ 18.30

**Attendees:**

Helen Woodland – Interim Head of Adult Services  
Paul Juan – Service Manager  
Abi Hamilton – Team Manager (Social Work Team)  
Liz (Social Worker)  
Deborah – Choices  
8 relatives

December cabinet  
Report  
Options  
Recommendations

Q – I have left email address

Q – What has happened since the last meeting?

A – Nothing much happens during this period. Not the same for other services, where co-production has been underway.

Q - Notes from public meeting

Q – How does Cabinet analyse report?

A – Important raw feedback. Time to look through it. Summarise. Themes. See feedback without interference. May write directly to elected member.

Cllr Shields is lead member

Q – Is there any obligation for him to respond?

Q – WL at public consultation meeting poorly represented @ 08/09/14 public consultation meeting – only 6 relatives.

A – Hope public meetings get views of those that are unable to attend these meetings for people who are directly affected.

Q – Didn't work well for relatives of WL

A – Important that your views are heard. More people use Day Services, so collectively they have a louder voice. My role is to make sure equal weight.

Q – Is it your feeling that opportunity for people to ask new questions?

A – Yes – new questions, new people, reassurance. Wanted to continue to talk to you throughout the process. Wanted to continue that dialogue.

Q – Post December contingency for current residents

Q – Dwindled 27 to 18 hold on new admissions

A – Duty of care not want to place people where uncertain. If decision is not to close WL readmit.

Q – You are putting people to uncertain circumstances for them

Q – When is the meeting?

A – 6pm 22/10/14 Civic Centre

Q –

A – Challenging difficult process for Councillors, have not made a decision. Feedback and voices important and valuable

Q – Councillor Shields – don't hold your breath. He didn't respond to 3 questions

A – Councillor Shields and Councillor Moulton being shown around by relative.

Q – Councillor Shields – attended a meeting Saturday – was at the back

Q – No one is on our family's side. Just a number

Q – Think they haven't got a memory – it doesn't matter

Q – What will happen to my mum?

A – No decision been made. Not a betting person but wouldn't put money on closing. If to close we will work with you.

Q – Cost of private homes

Q – Quality – Echo last week

Q - How is she going to pay?

A – For majority of people Council funded independent sector rates usually lower. Self-funder rates different to rates regulated by Council.

Q – Obligation to cap at rates currently paid (someone who is completely reliant on funding)

A – Fully funded which have 10. Rates usually consistent if more expensive – negotiate, choose to pay top up, different choice.

Q – Compromise choice?

A – Quality same, rate lower. Not your experience

Q – in it for a business

Q – Sister walked out of 15 crying

A – We quality assure

Q – One in book, not quality

Q – Has Council offered to private?

Q – Is this what losing money £200,000 per year

A – Comparable care for cheaper cost

Q – Do figures compensate for time when stopped admissions - low income?

A – Income has no bearing. Fixed costs regardless of residents

Q – Willing to pay more money for private

A – Generally lower

Q – Development potential of the site

Q – What triggered this?

A - £76m savings as a council in next 3 years. Residential care cheaper to buy. Not a range of situations to different people. Limited extra care. Housing would like to reinvest for the future.

Q – I can see that but it's at individuals expense. Putting people in more pain

A – Will be included in consultation feedback

Q – Pay rise if someone achieve savings. Cost look after people with dementia. Don't see it here

Q – Previous 2 houses sold off for development

A – Don't know what might happen

Q – Not convinced invested in extra care

Q – You will save money but what sort of Council services as a level will you accept?

A – Valid view point will Councils be delivering services or commissioning and coordinating services. Many don't provide direct services.

Q – WL eyesore with neighbouring development

Q – Means catering for next 5-10 years

Q – Will national government take this decision?

A – No local decision

Q – Will national election impact?

A – You can write to MP

Q – Are there any other homes on one level?

A – Yes a few built like bungalows. Internal stairs and lift issues. WL first floor.

Q – Last residential care closed?

A – Doctor specialist follow up report.

Q – Process assessment and new placement

Q – Have you consulted with the residents at all?

A – Choices. ??? straightforward. Independent. Some family members do not want their relatives to take part. Non verbal communication takes to account individual needs. Some residents. No benefit. Harm.

Q – Do you like living here?

A – Drop in session family members care to give views

Q – Would want to be consulted

A – Delicate balance and exercise

Q – When?

A – Take place prior to decision being made.

Q – How?

A – We'll let you know how this will be structured

Q – 3 Council run homes. Due to unit costs this is closing

A – No, on average WL has lowest level of occupancy of 3 homes. Not by much.

Q – Still very high level 87??? Highly attended home with 3 beds for respite. Almost full to bursting point with increasing level of dementia

A – High levels of occupancy refer to ??? ??? first as maximises use of resource.

Q – This is the one where development is happening. Ticks every box

Q – Not voice concerns

Q – Whitehaven Council?

A – No, private

Q – Does it have to be a dementia home?

A – Yes, vast majority of registered homes are registered for dementia. Where people's needs are.

End – 19:21h.